

Purchase New Cards

7-day Smart Card 31-day Smart Card

- Go to Talgov.com/eFare
 - Click "Get A Card"
 - Choose product
 - Click "View Cart"
- Choose shipping or pick up
- Fill out address information
 - Click "Go To Checkout"
 - Submit your payment

Visit Talgov.com/eFare if you would like to:

- Set up an account
- Order a new card
- Set up autopay
- Register your card

To check your balance, you must have an account and your Smart Card must be registered.



CITY OF
TALLAHASSEE



850.891.5200



Talgov.com/BusPass



Facebook.com/RideStarMetro



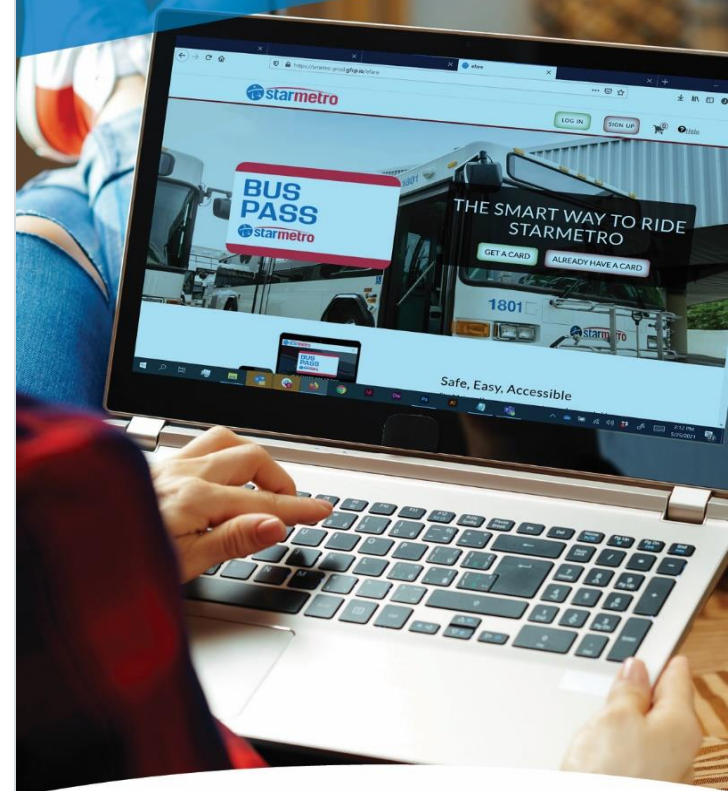
StarMetro.CustomerService@Talgov.com

Customers eligible for discounted fare must visit the Information Booth at C.K. Steele Plaza, M-F, 10a.m.-3p.m., with their valid I.D. to purchase and set up a Reduced Fare account.

HOW TO GUIDE

eFare

Online Bus Pass Purchasing



Purchase • Swipe • Ride



Replace Your Card

- Go to Talgov.com/eFare
 - Click "Sign In"
- Enter Email and Password
 - Click "Log In"
- Click "Manage Card"
- Click "Replace Card"
- Select shipping option with information or to be picked up
- Fill out payment information

There will be a \$3 card replacement fee

Set up Autopay

Autopay automatically replenishes your Smart Card's value. Autopay will load a new Smart Card before the existing one expires.

- Go to Talgov.com/eFare
 - Click "Sign In"
- Enter email and password
 - Click "Manage Card"
 - Click "Start Autopay"
- Select amount and expiration date

HOW TO PURCHASE STARMETRO FIXED ROUTE FARE

Name	Ticket Type	Price	Farebox	TVM	Info Booth	eFare	TT/Moovit
7-day Smart Card	Card	\$10.00	N	Y	Y	Y	N
7-day Reduced Fare Smart Card*	Card	\$7.50	N	Y	Y	Y	N
31-day Smart Card	Card	\$38.00	N	Y	Y	Y	N
31-day Reduced Fare Smart Card*	Card	\$19.00	N	Y	Y	Y	N
1-day Pass	Magnetic Pass	\$3.00	Y	Y	N	N	N
1-day Reduced Fare Pass	Magnetic Pass	\$1.25	Y	Y	N	N	N
31-day Pass	Magnetic Pass	\$38.00	N	N	Y	N	N
31-day Reduced Fare Pass*	Magnetic Pass	\$19.00	N	N	Y	N	N
7-day Pass	Magnetic Pass	\$10.00	N	N	Y	N	N
7-day Reduced Fare Pass*	Magnetic Pass	\$7.50	N	N	Y	N	N
Reduced Fare Senior Single Ride**	Ticket	\$0.60	Y	N	N	N	N
Reduced Fare Youth Single Ride**	Ticket	\$0.60	Y	N	N	N	N
Disabled Patron Single Ride**	Ticket	\$0.60	Y	N	N	N	N
Single Ride QR Code*	Mobile App	\$1.25	N	N	N	N	Y
Single Ride Reduced Fare QR Code*	Mobile App	\$.60	N	N	N	N	Y
1-day Pass QR Code*	Mobile App	\$3.00	N	N	N	N	Y
1-day Reduced Fare Pass QR Code*	Mobile App	\$1.50	N	N	N	N	Y
7-day Pass QR Code*	Mobile App	\$10.00	N	N	N	N	Y
7-day Reduced Fare Pass QR Code*	Mobile App	\$7.50	N	N	N	N	Y
31-Day Pass QR Code*	Mobile App	\$38.00	N	N	N	N	Y
31-day Reduced Fare Pass QR Code*	Mobile App	\$19.00	N	N	N	N	Y
Stored Value Smart Pass	Smart Card	FREE	N	Y	Y	Y	N
Change Card	Ticket	FREE	Y	N	N	N	N
Transfer	Ticket	FREE	Y	N	N	N	N

* = Must get initial card and approval in person at booth.

** = Must show proof of disability and ID in person at booth.

SPECIAL PASSES

Name	New	Renew
Human Service Agency Bulk Pass Program	Eligible agencies can email request to Starmetropasses@talgov.com .	Eligible agencies can email request to Starmetropasses@talgov.com .
Veterans Pass	Must apply through Information Booth with proof of veteran's information.	Go to Information Booth or 555 Appleyard Drive, 10 a.m.-3 p.m., Monday-Friday, with your current veteran's card to get it exchanged for a new one.
Pink Card Holders	Must provide letter of disability issued from Social Security Office.	Go to Information Booth or 555 Appleyard Drive, 10 a.m.-3 p.m., Monday-Friday, with your old pink card filled out with authorized signature and cardholder signature to get it exchanged for Smart Card.
Honored Citizen VIP Cards	Must apply through Information Booth. Must be a Dial-A-Ride customer over 60 years old.	Go to Information Booth or 555 Appleyard Drive, 10 a.m.-3 p.m., Monday-Friday, with your old VIP/Honor citizen card to get it exchanged for a new one.
Star Card- K-12 Fare Free Program	Visit Talgov.com/StarProgram or email StarProgram@Talgov.com for more details.	Visit Talgov.com/StarProgram or email StarProgram@Talgov.com for more details.